

**NEDES, s.r.o., Suhovská 12, 917 01 Trnava, Slovakia**

**Complaint protocol**

1. Fill in and send this report only if you wish to claim the goods
2. Print the form and attach it to the claimed goods
3. Carefully pack the goods to avoid possible damage during transport, for which we are not responsible
4. Send the shipment by courier or post (package to the address) to the address  
Suhovská 12, 917 01 Trnava, Slovakia

**Buyer:**

Name / Business name\*:

Address\*:

Company ID:

Phone number\*:

e-mail\*:

**Seller:**

Name / Business name: NEDES s.r.o.

Address: Suhovská 12, 917 01

Trnava, Slovakia

Company ID: 46257691

Phone number: +421 907 263 473

e-mail: info@vizardi.eu

I hereby advertise the goods listed below with a description of the defect

**Product name\*:**

**Purchased on\*:**

**Invoice number\*:**

**Fault description\*:**

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**Date\*:**

**Buyer's signature\*:**

## **Seller's statement**

We accepted the above goods for complaint. Based on the condition check and in our opinion, the claim WAS\* NOT\* justified.

**Solution design:**

**Responsible person:**

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**Date:**

**Seller's signature:**